

Ice Fountain® Water District

1375 San Giorgio Road
Hood River, Oregon 97031-9673
ifwater@hrecn.net
(541) 386-4299 Phone

NEWSLETTER – OCTOBER 2025

Ice Fountain Water District would like to take this opportunity to update our customers on what has taken place in the district in recent months and what is planned for the near future.

Ice Fountain Water District has a new District Manager. Casey Vannet, a water technician since 2013, took on the role of District Manager in October of 2024. The field staff also experienced significant changes, resulting in 3 new water technicians, Ben Sizemore, Dylan Peterson and Kim Durnez. Holly Glaze remains as the Office Manager with 17 years of experience.

After many years of renting office space from Westside Fire District at the fire station on Tucker Rd., Ice Fountain Water District was asked to leave by December 2024. The Fire District recently had a tax levy pass, which will allow them to hire more round-the-clock fire staff, and they needed the office space for staff housing. We were lucky to find an acre of bare land to purchase on San Giorgio Rd. (off Guignard Rd.). We are currently operating out of a mobile office trailer and are working on plans to build an office and shop. The Board of Ice Fountain Water District has been dedicated to saving money for future expenditures, and this allowed us to pay for the property outright and will allow us to build the office and shop without incurring any debt.

The district has been prioritizing water meter replacement so eventually all our customers will have radio-read meters. This is a multi-year project and will provide much more detailed water usage data for our customers. This will also keep the district in compliance with industry changes in meter reading software and technology.

The Ice Fountain Water District rules and regulations state that the use of the district's water for irrigation purposes is prohibited. There will be no adjustment to a customer's water bill for a leak in an irrigation system or for water being used to irrigate. We appreciate our customer's compliance with this.

The state of Oregon requires us to provide low flow shower heads on a limited basis. These will be available on a first come first served basis, and customers who are interested in these may contact the office at 541-386-4299 for availability.

Once again, Ice Fountain Water District achieved the "Outstanding Performer" designation given by the Oregon Health Authority. The OHA completed our Water System Survey in November of 2024.

Our customer support and cooperation enables Ice Fountain Water District to operate a high quality water system. It is much appreciated by the Board & Staff.

Staff

Casey Vannet - District Manager
Holly Glaze – Office Manager
Ben Sizemore – Water Tech I
Dylan Peterson – Water operator
Kim Durnez – Water operator

Board

Cathy Hamada, Chairman
Brad Fowler
Mark Russell
Naaman Smith
Herbie Annala